



# Enfield Criminal Justice Mentoring Project

## Review

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Period of the Report: 11<sup>th</sup> January 2010 – 27<sup>th</sup> May 2010

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## 1) Description of the project

The Enfield Criminal Justice Mentoring Project was set up in January 2010. This particular SOVA project works in partnership with the Enfield DIP (Drug Intervention Programme) and Probation. Together these agencies share an office at the Clavering's Industrial Estate in Edmonton, but the project also works across the London Borough of Enfield.

The SOVA Project Manager is also required to maintain good links with the service users and to regularly attend BTC (Break the Cycle) meetings. These meetings allow current or ex service users to express their views and give feed back about the drug services in Enfield. Many of the Peer mentors used in SOVA's mentoring project are BTC members.

The project works with clients who are Class A drug users that are known to the Criminal Justice System. To receive mentoring clients should be engaging with Enfield DIP, or have a DRR (Drug Rehabilitation Requirement) or registered as a PPO (Priority Prolific Offender). In some instances non class A drug users will be able to receive mentoring. When making a referral DIP workers or offender managers should deem the client low to medium risk of harm. It is estimated that around 90 per cent of referrals will come from the DIP.

The existing volunteers are from a variety of different backgrounds and able to speak a number of languages. Around half the volunteers are ex service users, therefore bringing a peer mentoring element into the project. The opportunity to volunteer for our project will enable both ex service users and the locally unemployed to gain experience to find paid work.

The training our SOVA mentors have received in Enfield should have given them the confidence to empower future service users, therefore teaching them the life skills and coping mechanisms to deal with everyday life. If the mentoring relationship is successful then the volunteers should help the service user to desist from criminal activity or substance misuse.

## **2) Aims and Objectives**

The aim of the project is to recruit and train 30 volunteers to work with ex offenders and substance misusers and to engage with 70 offenders by the end of March 2011. Fundamentally the aim of the project is to assist the DIP (drug intervention Programme) and probation to help increase the numbers of service users who complete their 12 week treatment plan.

## **INTERVENTIONS/TARGET(S)**

Assist in addressing with the identified criminogenic factors:

- Accommodation
- Alcohol misuse

- Education, Training & Employability
- Financial Management
- Relationships
- Lifestyle and associates
- Drug misuse
- Thinking and behaviour
- Attitudes
- Health
- Emotional well-being

## PROJECT OBJECTIVES

Objective	How?
Recruit and maintain a pool of 30 volunteer mentors/peer mentors	<ul style="list-style-type: none"> <li>▪ On going advertising/recruitment and training of volunteers from local community/service users</li> </ul>
Retention and re-engagement of PPO/DRR/ATR in treatment/supervision/activities such as ETE services.	<ul style="list-style-type: none"> <li>▪ Increased compliance on order.</li> <li>▪ Mentors to have good knowledge of local resources such as ETE.</li> <li>▪ Re-engagement of offenders who are in breach and contact is lost.</li> </ul>
DRR completion of targets of 35 achieved for 2010/2011.	<ul style="list-style-type: none"> <li>▪ Concentrated contact with DRR cases will lead to reductions in rates of re-offending.</li> <li>▪ Assist offender manager in compliance by escorting offender to site relevant appointments.</li> <li>▪ Home visits with offender manager as required.</li> </ul>
Engagement with non-statutory PPO cases.	<ul style="list-style-type: none"> <li>▪ Work with offender manager by undertaking home visit and arranging other formal contacts.</li> </ul>
Programme Completion	<ul style="list-style-type: none"> <li>▪ Escorting of offenders to ASRO programme sites.</li> <li>▪ Liaising with Alcohol Link Worker.</li> </ul>
Prison and Through the Gate	<ul style="list-style-type: none"> <li>▪ The project manager identifies suitable volunteers to work with clients in prison and meet clients on release back into the community</li> </ul>

## Project Milestones

Milestone	Timescale
Project Manager recruited and inducted	Jan/Feb 10
Project Manager to work with partners to ensure protocols and promotional materials in place	Jan 10

Recruitment of first cohort of volunteers	Feb 10
Training of first cohort	Feb/Mar 10
Matching of clients with first cohort	Apr 10
Recruitment and training of second cohort of volunteers	Apr/May 10
Matching of clients with second cohort	May 10
Stakeholder meeting/progress review	Jun 10
Recruitment and training of third cohort of volunteers	Jun/Jul 10

(This table was created before the project began and merely serves to estimate and give the project milestones to work towards)

### **Actual Completion of Project Milestones**

<b>Milestone</b>	<b>Timescale</b>
Project Manager recruited and inducted	Jan/Feb 10
Project Manager to work with partners to ensure protocols and promotional materials in place	May
Recruitment of first cohort of volunteers	Feb 10
Training of first cohort	Mar 17 <sup>th</sup> , 18 <sup>th</sup> , 19 <sup>th</sup>
Matching of clients with first cohort	May
Recruitment and training of second cohort of volunteers	Feb/mar
Matching of clients with second cohort	To be completed by end of June
Stakeholder meeting/progress review	Jun 10
Recruitment of third cohort of volunteers	April/May/June
Training of third cohort of volunteers	Early September

### **3) Achievements**

- Recruited and interviewed 17 volunteers, over double the number of volunteers anticipated for the first cohort.
- Interviewed a further 15 potential volunteers.

- Organised a meeting between all relevant parties to ensure there was a shared understanding about the way forward.
- The first 3 referrals have been matched with volunteers. These were escorting someone from court to rehab, liaising with the DVLA on behalf of a client and looking for accommodation for someone who was homeless.
- An Operational Protocol has been produced for the project. This involved showing several drafts to all the relevant parties. I also wrote a more condensed version to show to the DIP worker/offender managers. Although this was time consuming it means that everyone is clearer about the procedures the project must adhere to.

## **5) Recruitment and Training**

### **Recruitment**

The volunteers that have been recruited come from all walks of life; ex service users, students studying criminology, they speak a variety of different languages, many of them have done volunteering before, they also vary in ethnicity, age and gender. Various avenues are used to recruit volunteers, including;

- Employer Engagement:
- Through other SOVA projects:
- Enfield Job Centre:
- Middlesex University:
- Bedfordshire University:
- Press release:
- Enfield college:
- BTC members:
- Alcoholics Anonymous:
- Enfield Volunteer Centre:
- Designed a poster and handed out application forms:

- This list is not exhaustive

## **Training for Volunteers**

During the period this review covers the project has delivered 1 training course over a 3 day period (17<sup>th</sup> -19<sup>th</sup> Mar). The modules which have been delivered are;

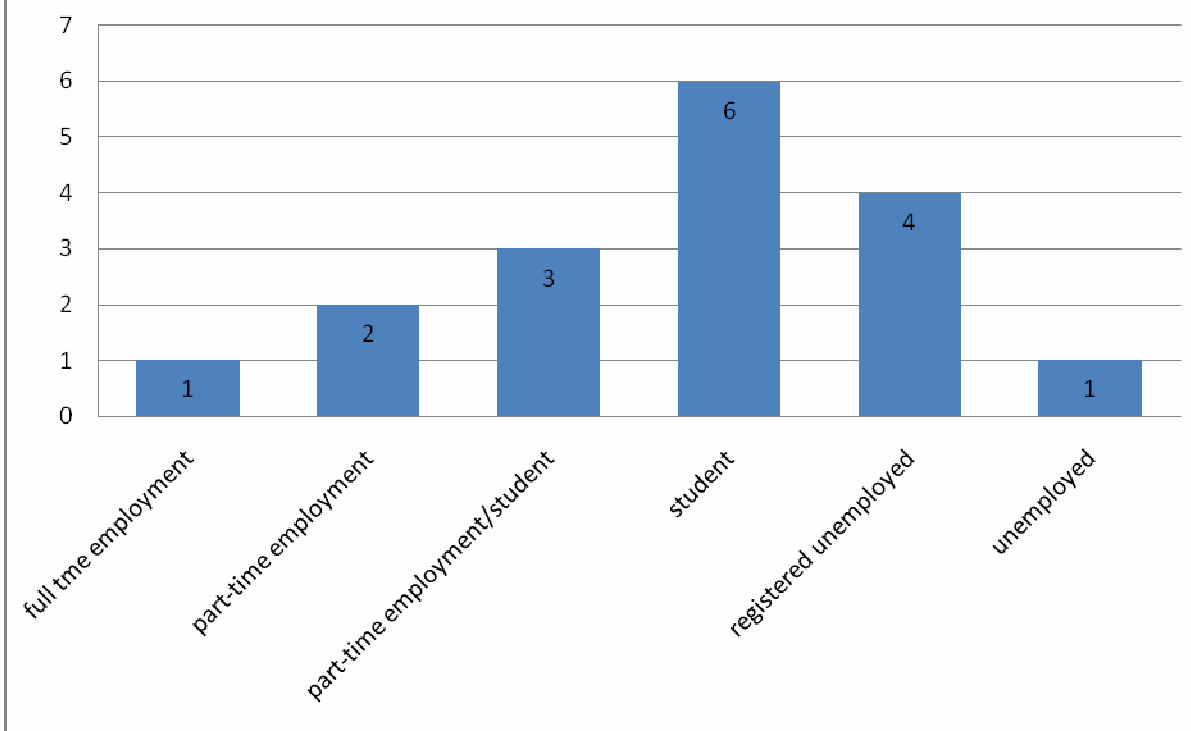
- ⌘ Substance Use
- ⌘ Core skills for volunteers
- ⌘ Criminal Justice System

The new safeguarding module will be given at the next training due to commence in early September. Current volunteers will also be invited to attend.

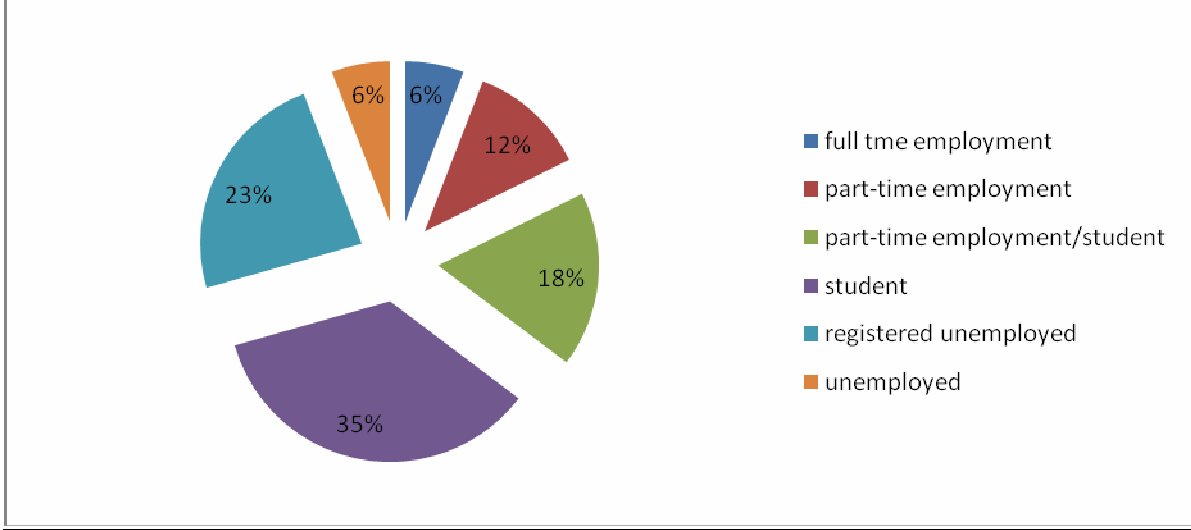
## **7) Operation protocol**

The operational protocol explains what the project is about and how it will run. Each individual point has been considered by Enfield DAAT, DIP, Probation and SOVA, therefore encouraging cohesion amongst the various partnerships and making it very much specific to the needs of Enfield. It will be reviewed in a few months time and adapted as necessary. The information has been condensed to give a clearer and more concise overview to DIP workers/offender managers and the volunteers.

### Volunteer recruits by employment status



### Volunteer recruits by employment status



## Languages spoken by volunteers

- **Friday** = Fluent in French
- **Vanessa** = Fluent in Afrikaans
- **Beneditto** = Fluent in French, Russian and Spanish
- **Elmira** = A little Albanian
- **Semhal** = Fluent in Tigrinya (Ethiopian)
- **Chaz** = Hindi and French